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View my resume and work: https://telnyx.koslovsky.xyz

Junior Systems Administrator | Telnyx

Cover letter

Hi Telnyx team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, and I still love making it useful for people. Sometimes that means building something new. Just as often, it means understanding why someone cannot connect, getting them working again and making the next problem easier to solve.

Your Junior Systems Administrator role caught my attention because it keeps that everyday responsibility connected to improving the systems behind it. Telnyx operates the network and infrastructure its products depend on, and your IT team needs the same care for the offices and people building those products. I like work where I can help someone directly, investigate the underlying environment and turn a recurring task into a better process.

At PlumChoice / Everon, I engineered and supported networks, systems and endpoints for managed-service clients. I worked directly with business owners and end users, built diagnostic and support tooling around recurring problems and provided on-call coverage. Moving between client environments taught me to investigate carefully and explain what I found in terms the person affected could use.

At Front Range Internet Inc., I ran the NOC and handled infrastructure escalations during a multiyear tenure. After years with the company and work through its purchase, I was trusted with sole systems-engineering responsibility for about a year, with the NOC still handling first-line calls. I also migrated workloads from Hyper-V and VMware ESXi to Docker and Kubernetes, upgraded server and firewall infrastructure, and ran the SOC 1 and SOC 2 audits. Keeping technical controls and operating procedures understandable mattered alongside making the changes themselves.

Excell Services in Wray brings that experience closer to the site work in your posting. Through Technomancy IT, I rebuilt or replaced legacy servers and employee computers, upgraded networking and helped bring a satellite location online with VPN, Windows Server and Active Directory access. I also investigated wasted network costs and secured a one-time $15,000 refund from CenturyLink. The responsibility included the user’s connection, the equipment behind it and the service bill surrounding it.

I have kept building tools around that support work. My Technomancy platform joins tickets, customer records and infrastructure context through tenant-aware services. I build access-controlled SaaS and AI integrations, including connectors for Slack, Google Workspace and Atlassian. The practice also has deployment tooling that records image identities and checks service health, plus a separate workflow for restoring a backup into a disposable PostgreSQL instance and checking its contents. That combination of practical operations and automation is a large part of what interests me about Telnyx’s expectations for this role.

Security-sensitive workflows are another part of my work. For ProofMark, I completed a client engineering contribution designing document signing across identity, routing, verification and audit history, keeping fallback paths explicit. It reinforced the value of making access decisions and the record of a change understandable to the people responsible for the system.

I’m based in Milliken and am comfortable with on-call responsibility. I’d welcome a conversation about your Denver sites, how your team shares support and project work, and where better automation would make the biggest practical difference. I would enjoy bringing my experience to the hands-on work you describe and learning the details of your environment with the team.

Chad